



# COMMUNITY IMPACT



# People First. Community Always.

At Fortera, we're more than just a financial institution—we're a **people-first movement** rooted in service, support, and the belief that when our members thrive, our communities thrive. Our mission is to **make life better** for the people we serve, whether through financial assistance, educational opportunities, or hands-on volunteerism.

## CHARITABLE GIVING

We believe in **showing up for our neighbors** in meaningful ways. Through financial contributions and community partnerships, we're **investing in real solutions** that help families, small businesses, and nonprofits make a lasting impact.

**\$288,000+**  
donated to non-profits and local schools



 **\$80,000+**  
donated to educational scholarships



## EMPOWERING EDUCATION

Knowledge is power, and we're committed to giving students the tools they need to succeed.

This year, we awarded **ten scholarships to graduating high school seniors** and **twelve to single-parent students**, helping ease the financial burden of higher education.

We also provided **financial literacy and budgeting workshops** to students and student-athletes, ensuring they have the skills to build strong financial futures.

## COMMUNITY OUTREACH

As a credit union, we believe in **being there for our communities—not just in good times, but always.** From mentoring programs, and critical needs assistance to disaster relief efforts, we support the life-changing work of local nonprofits, such as Big Brothers Big Sisters and YAI Pak.

## EMPLOYEE VOLUNTEERISM

Our team doesn't just work here—they live here, too. That's why we **encourage and support employee volunteerism**, giving our team members the chance to make a direct impact in the communities we love.

Every hour spent volunteering, every dollar invested, and every life touched reminds us of the **true purpose of credit unions: to serve, uplift, and create change.**



IN 2024, OUR TEAM PARTICIPATED IN OVER  
**100** Community Events

*Deepening this commitment, Fortera offers all full-time employees **40 hours** and part-time employees **25 hours** annually of paid Volunteer Time Off to serve the charitable cause or organization of their choice.*



As we move forward, we remain **rooted in our mission:** to stand beside our members, strengthen our communities, and prove daily that we **Do. Better. Together.**

**43** team members  
**315** volunteer hours  
**16** charitable organizations



VOLUNTEER