

Main Phone Banking Menu Options

1. Balance Inquiry Menu

- 1.1 Savings Balance**
 - Account Description
 - Available Balance
 - Current Balance
 - Last Deposit
- 1.2 Checking Balances**
 - Available Balance
 - Current Balance
 - Total of All Checking Accounts
- 1.3 Loan Information**
 - Loan Description/Type
 - Credit Limit/Credit Line
 - Payment Information
 - Maturity Date/ Interest Rate
- 1.4 Credit Card Balance**
 - Current Balance
 - Available Balance
 - Credit Line
- 1.5 Certificate Information**
 - Certificate Description
 - Balance
 - Maturity Date/Interest Rate

2. History Menu

- 2.1 Last Deposit**
 - Last Deposit Information on All Available Deposit Accounts
- 2.2 Last Payroll Deposit**
 - Last Payroll Deposit on All Available Deposit Accounts
- 2.3 Recent Transactions**
 - Recent Transactions on Available Accounts
- 2.4 Loan History**
 - Recent Transactions on Available Loan Accounts
- 2.5 Recent Deposits**
 - Recent Deposits on Available Accounts
- 2.6 Recent Activity Menu**
- 2.7 Statement Request**
 - Account Statement Request
 - *12Month Lookback Range
 - *\$3.00 fee
- 2.8 1099 Request**
 - Account 1099 Request
 - *1 Year Lookback Period
 - *\$3.00 Fee

3. Funds Transfer & Payments Menu

- 3.1 Funds Transfer by Menu**
 - Selection of Source and Destination Accounts for Funds Transfer
 - Selection of Transfer within Own Account or to Another Member
- 3.2 Make a Loan Payment**
 - Payment Processing on Loans
 - Selection of Source Accounts for Payment
- 3.3 Make a Credit Card Payment**
 - Payment Processing
 - Selection of Source Account for Payment

- 2.6.1 Recently Cleared Checks**
 - Check Number
 - Posted Date
 - Transaction Amount
- 2.6.2 Recent ATM Transactions**
 - Recent ATM Transactions on Checking Accounts
- 2.6.3 Recent ACH Transactions**
 - Recent ACH Transactions on Available Accounts
- 2.6.4 Payroll History**
 - Payroll Related Transactions on Available Accounts
- 2.6.5 Recent POS Transactions**
 - Recent Point of Sale Transactions on Available Deposit Accounts
- 2.6.6 Recent Debit/Check Card Transactions**
 - Recent Debit/Check Card Transactions on Available Checking Accounts
- 2.6.7 Recent Loan Payments**
 - Recent Loan Payments on Available Loan Shares

4. Checking Menu

- 4.1 Checking Balances**
 - Available Balances
 - Current Balance
 - Total of All Checking Account
- 4.2 Checking Information**
 - Account Description
 - Available Balance
 - Current Balance
 - Last Deposit
 - Last Cleared Checks
- 4.3 Check Number Inquiry**
 - Inquiry on Check Number by Entry
 - Check Status
- 4.4 Checking Stop Payment**
 - Place a Stop Payment on a Check or Series of Checks
 - *6 Month Stop Range
 - *Up to 150 Checks
 - *\$15.50 Fee When Requested and \$15.50 When the Check is Presented.
- 4.5 Check Copy Request**
 - Request a Check Copy Request
 - * Up to 10 Checks
 - * \$1.00 Fee per Check
- 4.6 Statement Request**
 - Account Statement Request
 - * 12Month Lookback Range
 - * \$3.00 Fee

5. Credit/Debit Card Menu

- 5.1 Credit Card Balance**
 - Current Balance
 - Available Balance
 - Credit Line
- 5.2 Report Lost/Stolen Credit Card**
 - Representative Transfer to Report a Lost/Stolen Credit Card
- 5.3 Report Lost/Stolen Debit Card**
 - Representative Transfer to Report a Lost/Stolen Debit Card
- 5.4 Activate Credit Card**
 - Representative Transfer to Activate Lost/Stolen Credit Card
- 5.5 Activate Debit Card**
 - Representative Transfer to Activate Lost/Stolen Debit Card

6. Loan Menu

- 6.1 Loan Information**
 - Loan description/Type
 - Credit Limit/Credit Line
 - Payment Information
 - Maturity Date/Interest Rate
- 6.2 List of Open Loans**
 - List of Open Loans Associated with Account
- 6.3 Loan Payment Inquiry**
 - Inquiry on Loan Payment Due Dates
- 6.4 Recent Loan Payments**
 - Provides Most Recent Loan Payments
- 6.5 Loan Payoff**
 - Provides Loan Payoff Amount
 - Provides Date of Payoff

7. Additional Options

- 7.1 Year to Date Information Menu**
 - 7.1.1 Interest & Dividends Paid**
 - Last Interest/Dividend Posted
 - Current Year Interest/Dividend
 - Previous Year Interest/Dividend
- 7.2 Change Preferences Menu**
 - 7.2.1 Change Access Code**
 - Ability to Change Current PIN
 - 7.2.2 Change Member Login**
 - Ability to log in to a different member number

Key

- * = Return to Main Menu
- # = Return to Previous Menu
- 0 = Speak to an Agent

After Hours Transfer

- Lost/Stolen Credit Card Transfer: 800.449.7728
- Lost/Stolen ATM Debit Card Transfer: 866.557.5315
- Activate ATM/Debit Card Transfer: 800.631.3197
- Activate Credit Card Transfer: 800.527.7725